CENTRE STORM POLICY

(revised December 18, 2020)

During inclement weather, most H&R MFRC services will continue to operate as staff remain accessible online and by phone. The following outlines our policy regarding delays and closures. We do our very best to inform families as soon as a decision has been reached.

Centre closure

When the H&R MFRC is closed due to weather, all on-site and off-site programs/ appointments will be cancelled. This includes the Halifax site, the Shearwater site, and the Henderson Sweetman Youth Centre.

Please note: The delivery of virtual programs is not affected by Centre closures, early dismissals, delayed openings, and/or site-specific closures.

*The Shearwater and Windsor Park Children's Centres follows the Halifax Regional Centre of Education (HRCE) decisions for closure, early closure, and delayed openings.

Early Closure

If the H&R MFRC is closing early due to weather, in-person programs/ appointments will be cancelled. Participants/ clients will be contacted to advise them of the cancellation. Virtual programs will continue to be offered unless otherwise indicated.

Delayed Opening

When the H&R MFRC has a delayed opening due to inclement weather, all morning inperson programs/ appointments will be cancelled; virtual programs will continue to be offered unless otherwise indicated. Staff availability, weather conditions, road conditions, and clearing of parking lots are factors that determine if afternoon and evening in-person programs/ appointments will run. Participants/ clients will be notified, but we ask you to check with one of the following sources for updated information:

- 1. H&R MFRC Facebook: www.facebook.com/HalifaxRegionMFRC
- 2. H&R MFRC website: www.halifaxmfrc.ca and www.CAFconnection.ca/Halifax
- 3. H&R MFRC Twitter: @HRMFRC
- 4. H&R MFRC Information & Referral Line: 902-427-7788

School Closure (Halifax area)

When the H&R MFRC is open and HRCE schools are closed or have a delayed opening due to inclement weather, all in-person programs/ appointments will be cancelled;

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virtual programs will continue to be offered unless otherwise indicated. Staff availability, weather conditions, road conditions, and clearing of parking lots are factors that determine if in-person afternoon and evening programs/appointments will run.

Site-Specific Operations

If the Shearwater site is open and the Halifax site is closed, or, if the Halifax site is open and the Shearwater site is closed, programs/ appointments at the site that is closed will be cancelled; programs/ appointments at the site that is open will run as scheduled. If HRCE schools are closed or have a delayed opening due to weather, H&R MFRC programs/ appointments will be cancelled.

Refunds

If we are closed due to inclement weather, registered participants will receive a refund. If we are open and the registered participant decides not to attend, there will be no refund. For complete details, please read our policy on Registration, Cancellations & Refunds.